User Acceptance Testing: A Step-By-Step Guide

By Brian Hambling, Pauline Van Goathem

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Every information system brought into service in every type of organisation requires user acceptance testing. It is by far the most common activity carried out by non-IT specialists. This book is designed to be a hands-on manual for non-testing specialists to plan and carry out an effective acceptance test of an information system. It provides a structured and step-by-step approach to effective acceptance testing and identifies ways of making the process as simple and cost-effective as possible. "A UAT guide for users: that is a novel thought! This fills a gap in my bookshelf, a volume I wish I had years ago. It would have helped me to help the business. But more than that: it would have helped business users to help themselves, and see that UAT is more than just a necessary evil, but has clear purpose, methods, goals and skills. This is a step by step guide that is clear and praise worthy. You never know, it could be a recruiting arm for professional testers in the future, brought in from the business." Peter Morgan, Testing Practitioner.

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Editorial Review

Review
As someone who started his career in testing by being told to leave the comfort of my data processing team to UAT a new system I know how hard it is to understand what is required of UA testers as to date there has been very little written or provided to help. This book comfortably fills the void that exists to help UA testers understand their role and the many tasks they have to undertake. --Geoff Thompson

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...a really excellent book; well written, carefully structured and in a format that makes it easy to read and understand the topic. [...] an absolute must-read for anyone involved in systems development. --A P Sutcliffe

About the Author
Brian Hambling and Pauline van Goethem have nearly 60 years' combined experience in the IT industry in a wide variety of development, testing and project management roles. Brian has been Chair of the Software Testing Examination Board at BCS and an examiner at the International Software Testing Qualification Board (ISTQB). Pauline is a member of the ISTQB Glossary review team.

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