

Six Sigma Demystified, Second Edition

By Paul A. Keller

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Learning Six Sigma CAN be a painless process!

Six Sigma is among the most effective process methods used today--and it's also among the most baffling topics to those new to the subject.

The good news is *Six Sigma DeMYSTiFieD*, second edition, explains it all in a language you'll understand. This easy-to-understand reference teaches the methods of Six Sigma, explains their applications, and tests expertise--without confusing statistics and formulas. In no time, you'll develop the skills you need to solve problems, anticipate customer needs, and meet the demands of the most challenging markets.

Filled with practical hands-on advice and essential organizational tips, *Six Sigma DeMYSTiFieD* provides a complete blueprint for developing strategies, plotting growth, and performing at peak efficiency for maximum profits.

This fast and easy guide offers:

- Proven techniques for building a solid Six Sigma infrastructure
- Tips for deploying projects using DMAIC methodology
- Clear advice on when and how to use specific problem-solving tools
- Essential calculations and assumptions
- Case studies, quizzes, and a final exam that reinforce what you've learned

*Simple enough for a beginner but challenging enough for a more advanced student, **Six Sigma DeMYSTiFieD** is your shortcut to a solid foundation in this powerful improvement methodology.*

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Editorial Review

About the Author

Paul A. Keller is the vice president and senior consultant with Quality America, a Six Sigma consulting, training, and publishing firm.

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John Sherman:

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