



# Healthcare Knowledge Management: Issues, Advances and Successes (Health Informatics)

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This unique text is a practical guide to managing and developing Healthcare Knowledge Management (KM) that is underpinned by theory and research. It provides readers with an understanding of approaches to the critical nature and use of knowledge by investigating healthcare-based KM systems. Designed to demystify the KM process and demonstrate its applicability, this text offers contemporary and clinically-relevant lessons for future organizational implementations.

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#### Review

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"... Die Aufgabe ist gewaltig, zumal in jeder Klinik, jedem Labor und jeder Praxis anderes Wissen gefragt ist. Die Beiträge des Sammelbandes machen klar, dass dies zwar moderner Informations- und Kommunikationsmittel bedarf, aber weit mehr meint, als die schlichte Implementierung teurer EDV-Lösungen. ... Aufschlussreich ist der Band vor allem deshalb, weil er mit der internationalen Debatte vertraut macht. ... das Buch versammelt Perspektiven von Autoren, Theoretikern und Anwendern - aus zehn Staaten. Wissen gibt es schließlich überall."

([http://www.e-health-com.eu/service/rezensionen/index\\_10645.html](http://www.e-health-com.eu/service/rezensionen/index_10645.html))

#### From the Back Cover

Successful healthcare problem solving often depends on immediate access to information. Unable to consult a library while in a clinical setting, healthcare practitioners and managers must learn to effectively manage knowledge and think on their toes. Knowledge Management (KM) is an ideal system to tap the tacit knowledge individuals hold and distribute this collective wisdom throughout a healthcare institution.

*Healthcare Knowledge Management: Issues, Advances, and Successes* assembles a group of international contributors to explain KM and offer contemporary, clinically relevant lessons in organizational implementation. This book illustrates the effectiveness of KM by investigating real life healthcare-based systems that highlight the diversity of KM applications in the healthcare sector. *Healthcare Knowledge Management* is a uniquely integrative text?both a tutorial on concepts, theories, and research as well as a practical guide to managing and developing KM in the healthcare setting.

Topics covered in this book include:

- Clinical Knowledge Management – a model for primary care
- The hidden power of social networks and knowledge sharing in health care
- Constructing healthcare knowledge
- Electronic patient records
- Case studies from around the world

Rajeev K. Bali, PhD, Senior Lecturer, Coventry University, UK; Leader, Knowledge Management for Healthcare Research subgroup of the Biomedical Computing Research Group (BIOCORE).

Ashish N. Dwivedi, PhD, Lecturer, University of Hull, UK.

#### About the Author

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Ashish N. Dwivedi is a Lecturer at the Business School, University of Hull. He is also associated with the management of the high-tech Management Learning Laboratory and is the programme leader for a newly created Masters in Knowledge Management (MSc in KM).

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The reason? Because this Healthcare Knowledge Management: Issues, Advances and Successes (Health

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